Ohio | **Department of Job and Family Services**

Mike DeWine, Governor   **Matt Damschroder**, Director
Jon Husted, Lt. Governor

Starting Nov. 17: New Log-In Pathway Create Your OH|ID Today!

🔒 OH|ID

Changes are coming to the log-in pathway individuals will use to file claims for unemployment benefits in Ohio. You can take steps now to make this transition as easy as possible – by creating an OH|ID today!

What's OH|ID?

An OH|ID is an online user account that provides a secure, personalized experience for Ohioans to interact with multiple state agencies, programs, and services—all with a single username and password. OH|ID was developed by the Ohio Department of Administrative Services' InnovateOhio Platform. It meets all federal and state security standards.

What does this mean for you?

Starting Nov. 17, Ohio's unemployment insurance program will **require** you to use an OH|ID to log unemployment benefit system. We **strongly encourage you** to create an OH|ID account *as soon as possible* to avoid delays in filing your weekly claims.

How do I create an OH|ID account?

1) Go to ohid.ohio.gov.

2) Click **"Create Account."**
3) Complete an **email verification**
   For existing claimants:
   > Enter the personal email address that **you currently use** in your unemployment account.
   > Then click **"Verify."**
   For new applicants:
   > Enter the personal email address that you **plan to use** in your unemployment account.
   > Then click **"Verify."**
4) You will receive an email containing your six-digit verification code from **DONOTREPLY-EnterpriseIdentity@ohio.gov.**

5) Enter this 6-digit verification code in the pop-up message on the registration page. Then click **"Verify."**
6) Finish the **additional 5 steps** to create your Profile.
7) Click **"Create Account"** when you're done.
8) You will receive a registration email when your account is ready.

Look for more communications in the future with additional details and instructions.

Need help with your OH|ID?

Get login help or refer to the **OH|ID Help** web page to learn more about using your OH|ID.

If you need further assistance, please call **1-877-644-6562** to speak to a representative. Call center agents are available from 8 a.m. to 5 p.m. Monday through Friday. To better serve you, representatives also will be available from 9 a.m. to 1 p.m. on Sunday, November 21, and Sunday, November 28.

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