



Department of  
Job and Family Services

Mike DeWine, Governor  
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## Starting Nov. 17: New Log-In Pathway Create Your OH|ID Today!



**Changes are coming to the log-in pathway individuals will use to file claims for unemployment benefits in Ohio. You can take steps now to make this transition as easy as possible – by creating an OH|ID today!**

### What's OH|ID?

An OH|ID is an online user account that provides a secure, personalized experience for Ohioans to interact with multiple state agencies, programs, and services—all with a single username and password. OH|ID was developed by the Ohio Department of Administrative Services' InnovateOhio Platform. It meets all federal and state security standards.

### What does this mean for you?

Starting Nov. 17, Ohio's unemployment insurance program will **require** you to use an OH|ID to log unemployment benefit system. We **strongly encourage you** to create an OH|ID account **as soon as possible** to avoid delays in filing your weekly claims.

### How do I create an OH|ID account?

- 1) Go to [ohid.ohio.gov](https://ohid.ohio.gov).

The screenshot shows the OH|ID login page. On the left, there is a header with the OH|ID logo and the text "One state. One Account. Your OH|ID." Below this, a paragraph explains that OH|ID is a secure way for Ohioans and businesses to interact with multiple state agencies. At the bottom of this section, a "Create Account" button is highlighted with a red rectangular box. On the right, there is a "Log into OH|ID" section with two input fields: "OHID (Username)" and "Password". Below each field is a "Forgot" link. At the bottom of the login section is a "Log in" button. At the very bottom of the page, there is a link that says "Find out more about OH|ID >".

- 2) Click **"Create Account."**
- 3) Complete an **email verification**  
**For existing claimants:**  
Enter the personal email address that **you currently use** in your unemployment account.  
Then click **"Verify."**  
**For new applicants:**  
Enter the personal email address that you **plan to use** in your unemployment account.  
Then click **"Verify."**
- 4) You will receive an email containing your six-digit verification code from **DONOTREPLY-Enterpriseldentity@ohio.gov**.

- 5) Enter this 6-digit verification code in the pop-up message on the registration page. Then click **“Verify.”**
- 6) Finish the **additional 5 steps** to create your Profile.
- 7) Click **“Create Account”** when you’re done.
- 8) You will receive a registration email when your account is ready.

**Look for more communications in the future with additional details and instructions.**

*[Need help with your OH|ID?](#)*

[Get login help](#) or refer to the [OH|ID Help](#) web page to learn more about using your OH|ID.

If you need further assistance, please call **1-877-644-6562** to speak to a representative. Call center agents are available from 8 a.m. to 5 p.m. Monday through Friday. To better serve you, representatives also will be available from 9 a.m. to 1 p.m. on Sunday, November 21, and Sunday, November 28.

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